

# AUSTIN HEALTH DISABILITY ACTION PLAN MIDWAY REVIEW - DEC 2024

## PREVIOUS 2 YEARS

## NEXT 2 YEARS



**Inclusive**



We have asked all formally onboarded consumers the disability identifier question & if any adjustments or assistance needed

Disability Liaison Officer Program (DLO) held 30 Education Sessions to over 960 staff



Annual celebration of International Day of People with Disability allows targeted positive focus on disability

### Priorities

Staff disability awareness training to be launched

Increase focus on disability workforce



**Accessible**

Easy English version of the Australian Charter of Healthcare Rights & DLO Poster are available



Auslan has been included as a language in the language skills badge program, supporting staff to self-identify alternative languages they can communicate in with patients

Website updates have been completed to improve consistency, the use of inclusive language and shared resources to support patient centred care



### Priorities

Website platform redesign & upgrade

Review work areas to improve sensory accessibility for all patients

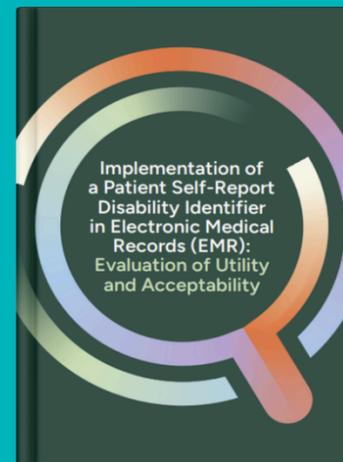
Systemic change for Auslan access

Investigate self assessment to audit accessible wayfinding



**Effective**

39,740 individual patients have been asked the Disability Identifier question set on admission with 5,343 identifying as having a disability



The Autism Care Plan was relaunched & is now available for staff on the electronic medical record

Our NDIS documentation is being updated for staff

A NDIS newsletter is sent out bi-monthly to support our staff



### Priorities

Improve the experience for patients transitioning to adult services

### Risks

The evaluation of patient care preferences is on hold due to current resources